

WRLA Building & Hardware Showcase Exhibitor Manual



Welcome

May 2024

Dear Exhibitor:

Thank you for joining us at the WRLA Building and Hardware Showcase 2025!

Get ready for three action-packed, impactful days filled with hundreds of networking and business opportunities presented by Canada's top building manufacturers, distributors and service providers—That's YOU!

We can't wait to connect members to members and continue to help you build your business at the Showcase 2025, themed:

Making Moves and Breaking Ground

Enclosed please find your Exhibitor Manual containing all the necessary information for the preparation of your exhibit. There is an abundance of important information contained within and we encourage you to review this manual in its entirety.

Please note the deadlines in our enclosed Service Providers Guide. Timely communication with your service providers will allow them to offer you the highest level of service, ensuring your exhibit has all the features you need.

If you have any questions, please do not hesitate to contact your WRLA events team.

If you have a specific supplier-related question, please feel free to contact the Service Provider directly.

On behalf of the Board of Directors, Executive Committee, and staff of the Western Retail Lumber Association, we look forward to seeing you at the 2025 Building & Hardware Showcase!

Sincerely,

Amanda Camara

Vice-President of Business Develop.m.ent & Marketing

204-953-1698 ext. 104

acamara@wrla.org



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SERVICE	PROVIDER
Audio Visual	Encore
Booth Carpet/Displays/ Forklift/Furnishings/ Labour/Material Handling/ Signs & Graphics Booth Cleaning	GES
Booth Catering	Edmonton EXPO Centre
Customs Broker	ConsultExpo Inc.
Host Hotels Insurance Lead Retrieval	WRLA Website – Events Tab
Mechanical Services (includes electrical, compressed air, plumbing, lighting, and sign installation)	Showtech Power and Lighting
Transportation & Warehousing	GES and Central Display



WRLA CONTACTS

WESTERN RETAIL LUMBER ASSOCIATION

#200, 95 Cole Ave Winnipeg, MB

R2L 1J3

Tel: (204) 953-1698 Toll Free: 1 800 661 0253 Fax: 204-947-5195

www.wrla.org

EVENT CONTACTS

Amanda Camara

VICE-PRESIDENT OF BUSINESS DEVELOPMENT & MARKETING
204-953-1698 ext.104
1-800-661-0253, ext.104

acamara@wrla.org

Chris Allinotte

DIRECTOR OF MARKETING AND COMMUNICATIONS 204-953-1698 ext. 105 1-800-661-0253 ext. 105 callinotte@wrla.org

GES

Exhibitor services
Edmonton@ges.com

INVOICING

DIRECTOR OF FINANCE AND ADMINISTRATION
Travis Waite
204-953-1690
1-800-661-0253, ext.101
accounting@wrla.org



2025 BUILDING & HARDWARE SHOWCASE SHOW SCHEDULE

SHOW LOCATION:

Edmonton EXPO Centre | Halls E - H 7515 - 118 Avenue NW Edmonton, Alberta Tel: (780) 471-7377 Contact@edmontonexpocentre.com

MOVE-IN DATES & TIMES:

MONDAY, JANUARY 20, 2025

4:00 p.m. – 8:00 p.m. Based on Move-in Schedule

TUESDAY, JANUARY 21, 2025

8:00 a.m. – 8:00 p.m. Based on Move-in Schedule

WEDNESDAY, JANUARY 22, 2025

8:00 a.m. – 6:00 p.m. Based on Move-in Schedule

All exhibits must be completed by 6:00 p.m.,

Wednesday, January 22, 2025. Aisle carpets will be laid after 6:00 p.m. and absolutely no dollies or pump trucks will be permitted in the exhibit area after that time.

All exhibitors will be given a specific move in date(s) and time(s) closer to the show. Exhibitors who do not abide by their scheduled move in time will be served on a first-come, first-served basis.

SHOWCASE DATES & TIMES:

WEDNESDAY, JANUARY 22, 2025

PD Power Sessions

9:30 a.m. - 5:30 p.m. Edmonton Expo Centre

Show Registration

Opens at 8:30 a.m.

THURSDAY, JANUARY 23, 2025

Keynote Speaker & Kick-Off Breakfast with Trip Giveaway

7:15 a.m. - 9:00 a.m.

Show Floor Open

9:30 a.m. - 4:30 p.m.

Networking & Awards Night

6:45 p.m. – 11:00 p.m. (7:15 p.m. Award Presentations) Admission is free when wearing your show badge.

FRIDAY, JANUARY 24, 2025

Show Floor Open

9:30 a.m. - 2:30 p.m.

Career Fair & Showcase Open to Career Fair Attendees

1:00 p.m. - 2:30 p.m.

MOVE OUT DATES AND TIMES:

Beginning at 3:00 p.m. on Friday, January 24, 2025, AFTER aisle carpets have been removed, all materials in storage will be returned to the booths.

FRIDAY, JANUARY 24, 2025

3:00 p.m. - 11:30 p.m.

SATURDAY, JANUARY 25, 2025

8:00 a.m. - 4:00 p.m.

ALL exhibits must be removed by 4:00 p.m. on Saturday January 25th, 2025.

EXHIBITOR CHECKLIST AND IMPORTANT DATES

3 MONTHS BEFORE THE SHOW	DUE DATE (IF APPLICABLE):
Read Exhibitor Manual Carefully	
Plan and submit your booth layout	November 15, 2024
Visit Our Exhibitor Dashboard.	
Complete and return the following forms as to the WRLA: • Show Guide & App Exhibitor Listing • Show Specials (Product Specials Marketed on the Floor) • New Product Showcase • Appointed Contractor Form • Liability Insurance	Deadline: December 16, 2024
Order Additional Booth Services (See Exhibitor Portal for Access), including: Power Internet Catering Banner Hanging Cleaning A/V/ Computer Services IMPORTANT: the above is not included in Exhibitor Booth Package	
Send WRLA Building and Hardware Showcase invitations to customers and prospects	
2 MONTHS BEFORE THE SHOW	
Order transportation services from GES to and from the show and arrange customs brokerage if applicable.	December 12, 2024
Last day to make hotel reservations for advanced pricing	December 15, 2024
Advance Warehouse begins accepting shipments. IMPORTANT: The Advance Warehouse is closed from December 23 to January 6. No shipments will be accepted during this time.	December 16, 2024
Deadline for GES advance pricing	January 6, 2025
Order Additional Booth Services	January 6, 2025
2 WEEKS BEFORE THE SHOW	
Finalize booth personnel and register for exhibitor badges	January 6, 2025
Double check all required show services have been ordered (tables, chairs, power, give aways). REMINDER: Power is not included in the Exhibitor Booth Package	January 6, 2025
Confirm and prepare your sales and marketing materials. Encourage your new and existing customers to register online. Download/update the Lead Capture App	January 6, 2025
AT THE EVENT	
Move-in	January 20 - 22, 2025 *Details to Follow from GES
Event, See Show Schedule Online	January 22 - 24, 2025
Move-out AFTER THE EVENT	January 24 - 25, 2025
Follow up on leads secured at the show	
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SERVICE PROVIDERS AT A GLANCE

SERVICE	DEADLINE	CONTACT
AUDIO VISUAL & INTERNET	December 1, 2024	Encore (204) 775-6198 info-ca@encoreglobal.com
BOOTH SERVICES (Includes: Power, Rigging, Water, etc.)	January 10, 2025	Showtech Power and Lighting
CATERING AND FOOD SERVICES	December 15, 2024	Edmonton Expo Centre Food sampling application form: https://edmontonexpocentre.com/wp-content/ uploads/2022/04/FB-Sampling-Form-2022-2.pdf Food Sales application form: https:// edmontonexpocentre.com/wp-content/ uploads/2022/10/FB-Sales-Form-2022-1-fillable.pdf
CUSTOMS BROKER TRANSPORTATION AND WAREHOUSING PROVIDER	January 5, 2025	GES c/o ConsultExpo Inc. Jeff Labbé 514.482.8886 ext. 7 GES@consultexpoinc.com
GENERAL SHOW CONTRACTOR Heavy Lift Machinery & Material Handling, Signs & Graphics, Forklift & Labour, Displays & Furnishings, Booth Carpet, Installation, Dismantling, Plants	January 6, 2025	GES Canada <u>Edmonton@ges.com</u>
GENERAL SHOW QUESTIONS		wrlashow@wrla.org
HOTELS & AIRFARE	December 15, 2024	Click Here Password: WRLAmember2025
INVOICING & PAYMENTS		accounting@wrla.org
LEAD RETRIEVAL SYSTEMS	Included in the cost of booth registration	Download Ignite Capture in Google Play or Apple Store The Exhibitor Code to be provided close to Show Date.
SHIPPING WAREHOUSING (ADVANCED STORAGE)	Advanced Warehouse Opens: Dec 16, 2024 Closed Dec 23 to Jan 6	GES 6292 – 50th St NW Edmonton, AB T6B 2R8 MUST USE SHIPPING LABELS ON GES ONLINE PORTAL

IMPORTANT:

ORDERS FOR EXHIBITOR SERVICES RECEIVED AFTER THE POSTED DEADLINES MAY BE SUBJECT TO ADDITIONAL CHARGES.



2025 WRLA SHOWCASE RULES AND REGULATIONS

01 - ADMISSION POLICY

Admission to the WRLA Building and Hardware Showcase (the "Showcase") is restricted to members of the Western Retail Lumber Association ("WRLA"). Associate and Affiliate members may purchase booths and register as exhibitors only. Retail members may register as retail attendees only. Non-exhibiting Associate & Affiliate members' attendance cost is the price of one booth and may only access the Showcase as part of a pre-booked, guided tour with WRLA Staff or Board. Official show badges must always be worn to access the show floor.

Exhibiting Associate and Affiliate members bringing in third parties to work sales in their booth MUST register them under their exhibiting company name which is displayed on the show badge.

02 - BOOTH RENTAL TERMS

Full booth payment is required to secure space. WRLA accepts payment by cheque, electronic funds transfer, American Express, Visa, or MasterCard. WRLA will issue a receipt for payment. Rental fees cover space(s) inside Edmonton Expo Centre. Any requirements for additional space must be cleared with show management and a fee will be charged to cover such space(s).

03 - SUBLETTING OF ANY SPACE

Exhibitors shall not assign, sublet, or transfer any portion of their rented space(s) without written permission of show management.

04 - CANCELLATION AND REFUNDS

If an exhibitor cancels booth space(s), they must do so in writing and the following policy will apply: If the cancellation is received prior to November 15, 2024, then a 100% refund shall be made. No refunds will be made if booth(s) are cancelled after November 15, 2024. If an exhibitor reduces the space reserved after this booking form has been received and processed by the WRLA, the WRLA shall have the right to charge the following penalty fees: prior to November 15th, 2024, 50% cost of area reduced. On or after November 15th, 2024, 100% cost of area reduced.

05 - SALES POLICY

Exhibitors must be actively engaged in wholesale distribution and/ or manufacturing of products for sale to building supply retailers in the provinces of Ontario, Manitoba, Saskatchewan, Alberta, Nunavut or British Columbia. Services or products to be exhibited must be for



resale to or for use by retail lumber and building material dealers. Show management reserves the right to refuse spaces and will act as the sole judge of applicability and fitness of exhibits at their sole and absolute discretion. Exhibitors are not permitted to have any dealer assistance or participation or identification with the operation of their exhibit. Exhibitors are asked to report any infractions so that remedial action, if necessary, in the opinion of show management, can be taken.

06 - SHOW SPECIALS

To maintain the integrity of the Showcase, show management requires that participating exhibitors who offer show specials make them: (a) available only to those retailers attending the show; and (b) only available during the 2 days of the show. No non-exhibiting Associate members may offer show-specific specials if onsite. The integrity of the Showcase relies on these rules being followed and they will be closely monitored by show management. Immediate remedial action, if necessary, in the opinion of show management, will be taken for any reported infractions, including but not limited to revocation of show badges and/or booth rental arrangements, without any refund.

07 - BOOTH SPECIFICATIONS

All booths are 10' wide by 10' deep. Backdrops and rail type separating bars between booths are included with exhibiting fees. Company identification signs are the responsibility of the individual exhibitor. Carpet is provided for each exhibitor.

Power is not included in the cost of exhibiting fees. Electrical outlet(s) are available for rent through Showtech Power and Lighting. Contact Peter Whitefield at pwhitefield@showtech.ca. Order forms are available online at https://e.showtechordering.com/.

*Exhibitors are not allowed to use the Edmonton EXPO Centre's plug-in receptacles. Before any electronic equipment can be connected, the equipment must have a CSA approval sticker.

No other equipment, accessories or utilities are supplied by show management or the Edmonton EXPO Centre. Rental of sundry items for exhibitor booth(s) such as tables, chairs, etc., are the responsibility of the exhibitor and can be arranged directly through GES or any other contractor of your choice. Any inquiries should be made directly to GES or your contractor.

08- HEIGHT LIMITATIONS AND APPEARANCE SEE DIAGRAMS AT BOTTOM OF RULES AND REGULATIONS

Standard and Prefabricated Booths: Large equipment or structures shall be placed as close as possible to the rear of the booth in consideration of neighbouring exhibitors. Except as set out in Section 8, there is no



limitation as to the height of the equipment on display. Exhibitors must not unduly obstruct the visibility of adjacent booths (i.e. 50% visibility allowance for booths on either side).

All exhibitors shall ensure that no obstacles, materials, or coverings of any nature are placed over any aisle carpeting or allowed to protrude into any aisle. Projection of side walls from the rear of the booth more than 4' high must be limited to a maximum length of 5' from the rear wall of the booth, allowing 50% visibility at the sides of the exhibit. All sides and surfaces of the exhibit (booth and signs), which are exposed to view, must be properly finished and decorated.

All exhibitors shall ensure that no obstacles, materials, or coverings of any nature are placed over any aisle carpeting or allowed to protrude into any aisle. Projection of side walls from rear of booth more than 4' high must be limited to a maximum length of 5' from the rear wall of the booth, allowing 50% visibility at the sides of exhibit. All sides and surfaces of exhibit (booth and signs), which are exposed to view, must be properly finished and decorated.

All exhibits must be (i) self-supporting and freestanding; (ii) in compliance with all fire and safety regulations; and (iii) compliant with the terms of any policies of insurance required to be held by the exhibitor.

Show management reserves the right to refuse entry or to have removed at the exhibitor's sole expense any exhibit or display which is not in compliance with these Rules and Regulations as may be determined by show management at its sole discretion. If any doubt exists that the booth does not meet the above specifications, the exhibitor must provide details and have such exhibit approved by show management prior to move-in.

09-TWO-STOREY BOOTHS

May be accepted by show management subject to the approval of all regulatory authorities. Plans and insurance certificates must be submitted with the contract.

10 - PRE-BUILT TRAILER DISPLAY

Exhibitors must notify show management if their booth is a pre-built trailer display which is moved on wheels or a trailer to its location as all trailers must be parked outside. Must contact Jaime at GES with weight specifications and coordinate move-in schedule regulations.

11 - NUISANCE

Exhibitor displays which may cause a disturbance or nuisance through excessively noisy machinery or demonstrations, flashing lights, objectionable devices of any description, the use of animals or other



theme characters, or unseemly conduct by personnel (whether in the booth or not) are not permitted, as may be determined by show management at its sole discretion. Show management reserves the right to stop or remove the source of such disturbance. If any doubt exists that the booth does not meet these conditions, the exhibitor must provide details and have their exhibit approved, in advance and in writing, by show management. Sound: Exhibitors must police their own booth(s) to be sure the noise level from any demonstrations or sound systems is kept to a minimum and does not interfere with others. Show management reserves the right to determine at its sole discretion at what point sound constitutes interference with others and must be discontinued.

12 - SHOW & BOOTH ETIQUETTE

HARASSMENT

All attendees, exhibitors, staff, and contractors have the right to a Showcase environment that is free from harassment.

Harassment can be any act or comment that belittles, demeans, embarrasses, or intimidates the other party. Harassment can include jokes or rude, degrading, or offensive remarks about a person's physical characteristics or appearance, accent, disabilities, beliefs, or sexual orientation.

Complaints of harassment will be taken seriously and investigated by members of the WRLA Staff and Board of Directors and may lead to expulsion from the show.

Any member who experiences harassment is asked to contact a member of WRLA staff as soon as possible, and the matter will be handled with discretion.

DRESS CODE

All booth personnel must be appropriately dressed for the duration of the show. Show management reserves the right to decide what is appropriate and the final decision, on what may be deemed improper dress, rests with them.

FOOD AND BEVERAGES

The Edmonton EXPO Centre retains the rights to all food and beverage services offered in their buildings or on their property unless otherwise agreed. Any exhibitor inquiries regarding the service of any food or beverage from their booth space are to be forwarded to the Edmonton EXPO Centre with your request. Due to Health & Safety regulations, the right to dispense prepared foods is under the discretion of Alberta Health Services, show management and the Edmonton EXPO Centre. https://edmontonexpocentre.com/wp-content/uploads/2023/12/EXPO-VenueGuide-2023.pdf



SMOKING/VAPING

In accordance with the City of Edmonton Smoking bylaw, all Edmonton EXPO Centre property/ facility is designated non-smoking. Smoke, vaping and consuming e-cigarettes within the confines of the Edmonton EXPO Centre or within 10 metres from a building entrance is strictly prohibited.

BOOTH STAFF

Exhibitors must always maintain a staff presence in their booths during the hours of the show.

13 - HAZARDOUS MATERIAL

Hazardous materials are not permitted in the Edmonton EXPO Centre. Without limiting the generality of the foregoing, all motorized vehicles, forklifts, etc., can NOT have propane or fuel.

14 - FIRE SAFETY

All materials used for draping or decorations must be fire resistant or treated with a flame-retardant solution to meet with a flame test as provided in the municipal code of Edmonton for fire prevention. Draping cannot be used on electrical boxes. Fire extinguishers must be present when there is a trailer, tent, or canopy cover as part of the booth setup.

All exhibitors planning to use any type of fuel, such as gas, oil, helium gas, or propane, in their exhibits are requested to contact Show Management to discuss all matters pertaining to the installation of such equipment. All displays or exhibited materials must be fireproof to conform to Federal, Provincial and City Fire Laws. Also, table skirting, and all cloth material must be flame proofed.

15 - SOLICITING

Participating exhibitors have the exclusive rights to promote or sell goods or services in this show. Any other parties will NOT be allowed to make any sale solicitations without the express written permission of show management. Distribution of samples, souvenirs and promotion material and soliciting of business must be confined to the exhibitor's own space(s). Exhibitors are asked to report any infractions so that immediate remedial action, at the discretion of show management, may be taken.

16 - SHIPPING INSTRUCTIONS

There is no advance shipping to the event site. The Expo Centre will not accept shipments of any kind for trade show/exhibitions. All materials should be consigned to the contracted display company for the show.

Exhibitors should clearly mark their identifying company name and booth number(s) on all cartons and crates so that they will be placed in the proper area upon arrival. Exhibitors are to make their own shipping and



pick-up arrangements. Shipments should arrive no later than January 17, 2025. Neither the WRLA nor the Edmonton Expo Centre will be responsible for any loss or damage to exhibits or displays.

17 - MOVING IN/OUT

Exhibitors must follow the Show Management Move-in Plan. Requests to change your move-in time must be made in writing to wrla.org at least two weeks prior to the start of the Showcase move-in. Exhibitors must have their booths fully set up, merchandised, and decorated no later than 6 p.m. Wednesday, January 22, 2025. During the move-in, setup and move-out process, all Occupational Health & Safety Regulations must be strictly adhered to. Material handling is provided by the WRLA and is included in the cost of your booth during move-in and move-out only.

Delivery or pickup vehicles are not allowed on the exhibition floor without prior permission from the Edmonton Expo Centre. Any vehicles that are not part of the exhibit are to be removed from the exhibit floor 3 hours prior to the opening to allow for aisle cleaning.

NO vehicle with studded tires will be allowed on the exhibit hall floor.

NO vehicle that is wet, muddy or snow-covered will be allowed on the exhibit floor until clean and dry.

NO parking of private vehicles will be allowed on the 3rd-floor loading dock or in the ground-floor loading dock area. If illegally parked, they will be removed at the owner's expense.

The moving-out period is between 3:00 p.m. to 11 p.m. Friday, January 24, 2025, and 8 a.m. – 4 p.m. Saturday, January 25, 2025. If any product or booth material is left behind it must be clearly identified as garbage or to be picked up. Additional charges will apply if a product is not picked or removed by the designated time.

18 - STORAGE OF CRATES

Exhibitors are responsible for storing their own crates. Please ensure all crates and packages are clearly identified with your exhibitor company name and booth number(s) and coordinated with GES for storage.

19 - ON-SITE POLICIES

No alterations may be made to any part of the structure of the Edmonton EXPO Centre, or to items of furniture or equipment of the Edmonton EXPO Centre without prior written authorization from the Edmonton EXPO Centre in each individual case. These prohibitions include the drilling of holes, mechanical fastening (nails, staples, push pins etc.) or adhesive fastening (tape, glue, sticky Velcro, etc.) and the attaching in any manner



of decals, promotional literature, or items.

Failure to comply will result in a minimum \$50 penalty per occurrence. Labour/Repair charges will apply to remove prohibited tapes/decals from the Edmonton EXPO Centre.

You are required to report immediately any unsafe conditions or accident of which you have knowledge to a security guard or the show management.

All helium filled balloons or other inflatable must be approved in advance by the Edmonton EXPO Centre. A deposit is required in case of the removal of helium balloons if same have come untethered. Helium balloons must not be handed out.

Use of masking, clear packaging and plastic/based tape are prohibited. Only scapa double coated polyethylene tape will be approved for use in the installation of carpet in booths. Labour/Repair charges will apply to remove prohibited tapes from the Expo Centre property. A "clean" facility will be provided for each show, and it must be left in the same condition upon the show's egress.

20 - EARLY TEARDOWN

The Showcase is a two-day show—January 23 and 24, 2025. All booths must remain completely set up and decorated until the Showcase officially closes at 2:30 p.m. Friday, January 24, 2025. Early tear-down is strictly prohibited. The dismantling of any booth affects the integrity of the show, disrupts the consistency of the exhibit halls, and detracts from neighbouring booths. Exhibitors must plan to always have their booth operational during exhibit hall hours. Hours are clearly stated in all materials—please make travel plans accordingly. Failure to comply may result in immediate action and penalties up to and including a fine. Exhibitors are asked to report any infractions so that immediate remedial action, at the discretion of show management, may be taken.

A deposit will be taken to ensure compliance with show hours. It will be released following the show.

21 - SECURITY

The Expo Centre will provide security from 5 p.m. Monday, January 20, to 11 p.m. Friday, January 24, 2025.

22-LIABILITY

The exhibitor acknowledges that the rental and operation of its booth(s) is done entirely at the exhibitor's own risk and neither the WRLA or the Edmonton Expo Centre will be responsible for damage, theft, or personal injury however caused, nor for goods sent to the Edmonton Expo Centre



or any hotel before or remaining after the exhibit, nor while in transit to or from the exhibit, or during the show. The WRLA shall not be liable for, and the exhibitor (on behalf of the exhibitor and on behalf of the agents, employees, guests and invitees of the exhibitor) hereby waives all claims against the WRLA Edmonton Expo Centre and their respective directors, officers, employees, volunteers, and agents, for damages or other loss, injury or damage, whether direct, consequential or incidental, resulting from the exhibitor's use of or access to the Edmonton Expo Centre and its rented space or the operation of the Showcase, including but not limited to, damage to goods, wares, merchandise or other personal property, or for personal injury suffered by the exhibitor or the agents, employees, guests and invitees of the exhibitor (collectively, "Claims"). The exhibitor shall indemnify and hold harmless the WRLA and its directors, officers, employees, volunteers, and agents, from any such Claims. The exhibitor waives any claims it may otherwise attempt against the WRLA, Edmonton Expo Centre or their respective insurance carriers in connection with the operation of the Showcase.

23 - INSURANCE

The exhibitor is responsible for providing sufficient liability insurance protection from the time of setup to the completion of dismantling. (www.exhibitorinsurance.com). The exhibitor must provide proof of insurance to show management at the time of booth registration.

The Liability Insurance must have at minimum a \$2,000,000 limit to protect the exhibitors, the attending public, the show organizer, and yourself.

Our insurance policy does not extend coverage to any exhibits and requires you to submit a Certificate of Insurance upon receipt of the exhibitor's manual. This certificate must be received by WRLA Show Management Before December 15, 2024.

Your current insurance company will prepare a standard Certificate of Insurance for you at no additional charge. It must contain the following information:

LISTED AS ADDITIONAL INSURED – THE WESTERN RETAIL LUMBER ASSOCIATION (#200, 95 Cole Ave Winnipeg, MB R2L 1J3) AND the Edmonton Expo Centre (7515 – 118 Avenue NW Edmonton, Alberta).

- Coverage Period: January 20 January 24, 2025, includes Move-in and Move-out.
- Event name: 2025 WRLA Building and Hardware Showcase
- Comprehensive General Liability: minimum of \$2,000,000
- Bodily Injury and Property Damage Liability
- Subject to \$1,000 (maximum) Bodily Injury & Property Damage deductible: Inclusive of each occurrence



- Products and Completed Operations Liability
- Blanket Contractual Liability
- · Contingent Employers Liability
- Broad form Property Damage
- · Cross Liability clause
- · Severability of Interest Clause

24 - INDEMNITY

The exhibitor or attendee shall indemnify and save harmless the WRLA from all liabilities of any kind whatsoever for which the WRLA may become liable by reason of any breach or violation by the exhibitor or attendee of any covenant, term or provision of these Rules and Regulations or as a result of any act or omission of the exhibitor or attendee, or their respective officers, directors, employees, agents or invitees in connection with the operation of the Showcase.

25 - FORCE MAJEURE

In the event of any circumstances beyond the control of the WRLA and in particular, but without limiting the generality of the foregoing, acts of God, fire, explosion, earthquake, lightning, hurricane, failure of public services or pandemic (collectively a "Force Majeure Event"), in consequence of which the WRLA is prevented, impeded or suffers interference withholding the Showcase, then the exhibitors shall not have any claim whatsoever against the WRLA, including for any direct or indirect or consequential loss, injury or damage which shall include any loss of trade or profit which may be caused or sustained by the exhibitor or any third party. In the event the WRLA is unable to hold the Showcase on its originally scheduled dates by reason of a Force Majeure Event, then the WRLA may either: (i) reimburse the exhibitor any amounts paid to the WRLA to rent its space(s); or (ii) allow the exhibitor to apply such amounts towards exhibitor fees for the following year's Show.

26 - RIGHTS OF THE WRLA

The WRLA reserves the right, in the event that an exhibitor shall (i) fail or refuse to comply with the orders or requests of show management, or (ii) engage in or permit any conduct or act which, in the opinion of the WRLA, is improper, or renders it inadvisable (at the discretion of show management) that the exhibitors shall be allowed to continue to operate their booth(s), or (iii) fail to comply with these Rules and Regulations, to forthwith take possession of the assigned booth(s) and, at the sole cost of the exhibitor, remove the exhibitor (and its employee, agents, and invitees) together with all of the property of the exhibitor from the Showcase, and the WRLA shall not, nor shall any of its officers, servants, or agents, be liable in damages or otherwise by reason of such removal and notwithstanding such removal the exhibitor shall not be entitled to a refund of any fees paid to the WRLA.



The exhibitor may also be suspended from the Showcase for future periods or at the discretion of the Board of Directors of the WRLA or have their WRLA membership terminated.

Notwithstanding anything else herein contained, the WRLA shall not be responsible to any exhibitor, attendee or third party for any violation of, or failure to observe, the terms of this Agreement by any other exhibitor, attendee, or other person.

27 - CONDITIONS FOR EXHIBITING IN THE SHOW

The exhibitor shall not be entitled to exhibit in the Showcase unless: (i) the WRLA has received from the exhibitor a duly executed copy of this agreement confirming that the exhibitor acknowledges and agrees to be bound by these Rules and Regulations and the Expo Centre Regulations; and (ii) the booth space rental and current membership dues have been paid in full by due date as specified on applicable invoices. Exhibitors who have not paid their invoice in full will not be allowed to set up on the show floor.

28 – USE OF SHOW AND WRLA LOGO AND/OR NAME

The Showcase or WRLA logo and/or name are registered trademarks and use of the logos and/or name in any form is not permitted without the express permission of the WRLA. Logos are available upon request for use as permitted by the WRLA.

29 - SUBJECT TO THE EDMONTON EXPO CENTRE REGULATIONS

The exhibitor acknowledges and agrees that these Rules and Regulations are subject to the terms of Edmonton Expo Centre's Exhibitor Regulations and any other policies, or regulations that the Edmonton Expo Centre may have in place from time to. All terms, conditions, covenants, and agreements contained in the Edmonton Expo Centre Regulations shall apply to and be binding on the Exhibitor and the Exhibitor will observe all of the covenants on required pursuant to the provisions of the Expo Centre Regulations. In the event of any conflict between these Rules and Regulations and the Expo Centre Regulations, the Expo Centre Regulations shall apply. https://edmontonexpocentre.com/wp-content/uploads/2023/12/EXPO-VenueGuide-2023.pdf

30 - PUBLIC HEATH

The exhibitor acknowledges and agrees to follow any WRLA and Edmonton Expo Centre policies for the protection of public health. The exhibitor acknowledges that these policies can change and be revised at any time by WRLA or the Edmonton Expo Centre. Failure to follow the public health policies could result in being denied access to the show, or future expulsion from shows.



EXHIBITOR APPOINTED CONTRACTOR FORM

If you will be using an Exhibitor Appointed Contractor to supervise, install and/or dismantle your display, please provide the following required information:

EXHIBITOR INFORMATION:

Exhibitor Company Name:		Booth #:	
Exhibitor Contact Name & Title:			
Exhibitor Address:			
Street	City, Province	Postal Code	
Telephone:	Email:	Fax:	

EXHIBITOR APPOINTED CONTRACTOR (EAC) INFORMATION:

EAC Company Name:		
EAC Contact Name & Title:		
EAC Address:		
Street	City, Province	Postal Code
Telephone:	Email:	Fax:

Please note the following services will be provided exclusively by the show's Official Contractors.

UNDER NO CIRCUMSTANCES ARE EACS ALLOWED TO PERFORM OR PROVIDE THESE SERVICES:

- Drayage / Forklift / Genie Lift Operations
- · Overhead Rigging
- Electrical / Mechanical Services / Labour
- Production & Staging Services
- Plumbing Services / Labour
- Telecommunications Services / Labour
- · Booth Cleaning
- Booth Security
- Catering / Food / Beverage Services

ADVANCE SHIPPING INFORMATION

DIRECT SHIPMENTS WILL ONLY BE ACCEPTED DURING MOVE IN TIMES PUBLISHED. ANY FREIGHT SENT DIRECTLY TO THE VENUE PRIOR TO MOVE IN TIMINGS WILL BE REFUSED.

BASED ON MOVE IN TIME PROVIDED BY GES ALL ADVANCED SHIPMENTS MUST GO TO THE ADDRESS BELOW

GES TBC

6292 - 50th St NW Edmonton, AB T6B 2R8

Make sure to use shipping labels provided on GES Online Portal and include company name, show name, and booth number on all crates being shipped to the advanced shipping warehouse. Receiver and show management are not responsible for incorrectly marked shipments.

Advanced shipping warehouse will start accepting shipments on December 16, 2024. Please be advised that they will be closed for the holidays from December 23 to January 6, 2025, and will not be accepting shipments during this time.

Advanced shipments should arrive one week prior to the move-in dates. All freight must be prepaid.

Large machinery that may require pre-show preparation such as container unloading, or dunnage removal can also be arranged directly with GES Canada.

C.O.D. SHIPMENTS WILL NOT BE ACCEPTED BY SHOW MANAGEMENT

HAND-CARRIED MATERIALS

If you do not require a forklift to move your materials to/from the show, the following has been set up for your convenience:

Push dollies will be available at the loading doors.

Unload your vehicle as quickly as possible and return your dolly. A crew is available if you require help. (Check with the Official Show Contractor for applicable rates.)

CRATE STORAGE

WRLA with the help of GES will provide space for crate storage. Please ensure all crates and packages are clearly identified with your exhibitor company name and booth number(s). Identify every empty case, skid, crate, or carton you wish returned to your booth at the end of the show by completing and affixing the proper storage labels. Storage labels are available from GES Service Desk.

Exhibitors are advised that storage areas are not and cannot be secured. We suggest that no valuable materials of any kind should be consigned to storage.

Due to Fire Regulations crates must not be stored behind your booth.

US AND INTERNATIONAL FREIGHT

Exhibitors who are shipping goods to the show from outside of Canada are strongly advised to use the official customs broker for the show. Representatives will be on-site throughout the show to ensure all your customs needs have been looked after.



MOVE-OUT PROCEDURE

Friday, January 24, 2025 3:00p.m. – 11:30p.m. Saturday, January 25, 2025 8:00 a.m. – 4:00 p.m.

Beginning at 3:00 p.m. on Friday, January 24, 2025. AFTER aisle carpets have been removed, all materials in storage will be returned to the booths.

ALL exhibits must be removed by 4:00 p.m. on Saturday, January 25, 2025.

DISMANTLING OF EXHIBITS

No dismantling or removal of exhibits or exhibit material is permitted before the close of the show.

Exhibitors are urged to remove small cartons and open cases of products from the building immediately after the close of show. While Show Management will take all reasonable security measures to safeguard small items, immediate removal of such items will minimize the possibility of loss from pilferage.

LOADING DOORS

During move-out, freight will be shipped from the show through the same doors that were used for move-in. The floor will have a materials handling crew, as well as a representative from Show Management who will be checking with exhibitors to ensure a smooth and trouble-free move-out.

REMOVAL OF EXHIBIT MATERIALS

At the close of the show, where exhibitors fail to pick up or couriers refuse to accept shipments, Show Management reserves the right to reroute such shipments where no destination is provided. This material may be hauled to a warehouse and the exhibitor will be charged accordingly for this routing or handling.

To simplify your move-out, we recommend the use of our Official Transportation Carrier.