

I'm ready. I want a challenge. I want the chance to work in a successful company who lives their corporate values. I'm ready to make my mark.

Are you ready?

Founded in 1978 and headquartered in Edmonton, Alberta, All Weather Windows Ltd. (AWW) is a dynamic leader in the window and door industry in Canada. Operations include two manufacturing plants located in Edmonton and Customer Solution Centres located in Langley, Edmonton, Calgary, Lethbridge, Red Deer, Saskatoon, Regina, and Winnipeg.

We are currently recruiting for a **Service Technician II** to work in the Calgary Service department. This individual is responsible for making local and out of town service calls to do on-site repairs, completing paperwork in customers' homes on All Weather Windows products (windows and doors) and operating a company truck.

If you have a track record of excellent customer service, carpentry skills, proficiency with hand tools, site and/or construction experience, and a positive team-focused attitude, you are an ideal candidate for this position. We are looking for someone who can work on their own to complete simple jobs efficiently and effectively, as well as someone who we can train to assist team members in more complex repairs.

Responsibilities will include:

- Operates service truck and services local calls in homes and businesses
- Installation and repair of windows and doors in homes and businesses
- On-site repair of product and installation of Glass and site glazing
- Replacing sealed units and door slabs, making screens, adjusting windows and doors, and replacing casings
- Inspecting job sites, measuring sealed units and replacing capping and caulking
- Handles on-site problems as they occur
- Performs heavy lifting of glass to complete site glazing
- Maintains detailed paperwork
- Trains Service Assistant
- Representing the company in contacts with dealers, contractors and homeowners
- Complying with all Health & Safety regulations
- Perform in shop service work
- Performing other duties as required

Primary Qualifications Required:

- Mechanical aptitude, skill and experience with hand tools
- Experienced technician with in-depth product knowledge preferred
- Good customer relations, written and verbal communication skills
- Innovative and problem-solving skills
- Mechanically inclined and able to work on scaffolding at heights over 12 feet
- Must be physically fit to perform heavy lifting of glass
- Must be able to lift at least 50 lbs
- Must be a team player and able to work with minimal supervision

- Flexible and adaptable in any situation
- Must be able to work with minimal supervision
- Position will require working overtime and short notice
- Travel may be required
- Must have a valid Class 5 Driver's License and clean Driver's Abstract
- Must pass pre-employment Drug & Alcohol Testing

An exceptional company is founded upon exceptional people. At All Weather Windows, we invest in our people and are always looking for new opportunities for our employees to grow alongside our business, working together as part of a team to achieve success. We've been continually recognized by our attention to employee satisfaction and, as a result, the commitment and hard work of our employees has been acknowledged through awards and media recognition. If you embrace variety and change and are looking for a growth environment favouring the development of competencies, then come join us!

At All Weather Windows, we continuously work together to build and promote an inclusive environment that attracts talented individuals and shows our commitment to celebrate and promote diversity. Our dedication to diversity, equity and inclusion means that whatever the visible or invisible differences, we are fostering an environment where everyone has equal opportunity to bring their best selves to work, to be heard and be valued. We believe that our differences are what make us great. If you believe this role is the right next step for you, regardless of the criteria we've listed, we encourage you to apply.

If you are interested and possess the appropriate qualifications, please apply online via our Careers Page: <http://www.allweatherwindows.com/careers/>